

Text Message Policy

(Account-related messages only)

Payment 1 Financial Group, LLC sends text messages related to your requests for information, the application process, loan documentation, loan status, payment reminders, and other services that **Payment 1 Financial Group, LLC** provides such as tax form completion, filing, and submission, and other services you may request. By Opting-In you agree to receive account related text messages sent by an autodialer or other automated platform from **Payment 1 Financial Group, LLC**.

- Number of messages will vary by account.
- By providing us with your mobile number and opting-in, you agree you have ownership rights or permission to use the number given to us.
- Message and data rates may apply.
- To opt-out, text STOP to any text message we send you. An opt-out confirmation message will be sent back to you.
- To request support, text HELP to any text message we send you or email us at **support@payment1.com**
- If your handset does not support MMS, any MMS messages sent may be delivered as SMS messages.
- Wireless carriers are not liable for undelivered or delayed messages.

No mobile information will be shared with third parties/affiliates for marketing/promotional purposes. All the above categories exclude text messaging originator opt-in data and consent; this information will not be shared with any third parties.